

National Skills Academy of Social Care	
Nature of the Engagement	<p>NSA Social Care embarked upon a programme to identify and develop leaders of the future from their graduate population. MCW were commissioned to develop a graduate assessment centre. The Academy has been set up as part of a wider effort to develop the profile of the Social Care Network and in this instance to promote excellent in the provision of management and leadership development.</p> <p>This project was the Academy’s first graduate recruitment scheme designed to develop the leaders of the future within the Social Care arena.</p>
Key Stakeholders & their challenges	<p>Like many of MCW’s engagements in the public and not-for-profit sectors, this project involved a number of different stakeholders, whose requirements needed to be managed simultaneously. In this instance these included:</p> <ul style="list-style-type: none"> • National Skills Academy – Social Care • The DH • Circa 20 local councils, charities and think tanks <p>Through engaging deeply with the stakeholder body, we were able to identify and help articulate the key competencies needed to for future leaders at the Academy.</p>
Approach & Methodology	<p>Our approach was to develop a competency based psychometric questionnaire which would provide the assessing panel with an indication of how well the candidate fitted the profile of a leader within social care. We developed a framework which indicated both Essential and Desirable competencies. MCW also designed group and individual presentation exercises for the candidates to complete.</p> <p>We marked the exercises using both quantitative and qualitative scales against the same competencies that were development for the psychometric assessment. This enabled the panel to construct a holistic picture of the candidates performance, that would then be easy to benchmark.</p>
Team deployed and skills required	<p>Two MCW directors and two associates were used on this project which required the following skills:</p> <ul style="list-style-type: none"> • Objective assessment skills for the online profiling and assessment centres • Competency interviewing • Psychometric administration and feedback
Impact	<p>Our approach of strategic engagement with the assessment panel and the use of benchmarking psychometrics enabled the Academy to select the right candidates in a fair and transparent manner. We were subsequently asked to support successful candidates with their development through working with them on individual, structured management and personal development plans.</p>