

Practical Communication & Coaching Skills for

Transition Understand how to build rapport effectively & adapt your communication skills for a business environment.

In addition, build your knowledge and networks through Q&A sessions with successful business people including recent ex-military. This workshop is also the first module in a Coaching Accreditation, for more info on the coaching journey click [here](#).



When managing a team, or leading a department, your communication effectiveness and ability to understand, motivate and empower your people is one of the most important elements for success.

At **MCW** we have developed a highly effective two day workshop to enable ex-military attendees to use the attitude, tools and skills of a coaching approach when communicating with people internally or externally.

On these 2 days you will experience:

- How to be a flexible and effective communicator, using coaching skills as a tool
- The background and methodology behind key communication skills - Rapport, Listening, Questioning, Goal Setting, Motivation and Values and Beliefs
- Practical coaching sessions to put what you have learnt into practice
- Q&A sessions with a range of business people including recent service leavers

Additional Information:

- **Cost:** £399+vat
- **Dates:** Next Course: 7th & 8th September, 10th & 11th November 2010
- **Location:** Central London
- **Accommodation:** You are free to select your own, but we have negotiated a special deal with the Victory Services Club. Please quote ref MCW.

To book now call Piers on 07967 651427
or email info@makingchangework.co.uk